



BUSINESS PLAN



How to use
Example

Business Plan

Every entrepreneur looking for funding needs a convincing Business Plan. You often have to explain briefly and clearly what exactly your company does, who your customers are and how you will make money. The Business Plan helps you to describe what you want to achieve with your company. It contains details about the operational and financial aspects of your company. With the Business Plan you sketch a clear picture of your company, which you can present to others.

Tips for use

The Business Plan tool is a PowerPoint presentation. You can take the completed slides directly to a presentation at a bank or investor.

Use other tools from the platform to support your Business Plan. A SWOT analysis can help you indicate the strengths and weaknesses of your company, a Marketing Mix helps you explain your marketing plan.

How to use

Make your Business Plan by following these eight steps.

Step 1 - Company profile

Give an overview of the different aspects of your company. Where is it located? What is your product or service? What are

your goals, your mission and vision? Also describe previously achieved successes to increase confidence in your company.

Step 2 - Market analysis

The market has many aspects. Pay attention to the following perspectives in the Business Plan:

- Customer analysis: describes your target group and the needs you fulfil for them;
- The industry analysis: describe the market in which you compete and the most important trends in this market;
- The competition analysis: outlines the benefits of your product or service, compared to your competitors.

Step 3 - Products and marketing

Include information about the specific benefits of your product or service and, if applicable, details about intellectual property.

Explain your marketing and promotion strategy and explain how you plan to organise the distribution (sales) of your product or service to customers.

Step 4 - Operations

Describe the key operational processes that your company needs to perform in order to deliver your product or service.

Step 5 - Planning

What are the long-term goals for your company? Describe the milestones you want to achieve in the next 1-3 years.

Step 6 - Management and staff

Provide details about the members of your management team and key employees. Describe their roles and why they are qualified to implement your Business Plan. If you have a board of directors, you can also include some information about them.

Step 7 - Finance

Finance is divided into two parts:

- **Costs and benefits:** explain your revenue model. How will you generate revenue? How future-proof is this revenue model? Look forward to the next 1 to 3 years. Based on your revenue and cost estimations you can provide financial projections for the next 1 to 3 years.
- **Financing:** if you are seeking funding for your company, use this section to outline your requirements.

Step 8 - Management summary and appendices

This section is usually the first in your business plan but can be finalised when the other sections have been completed. In the management summary you give a brief overview of your Business Plan.

The appendix is used to support the rest of your plan. It may contain detailed information on customers, finances, technology or product specifications.

Example Da Nino

industry	Catering
products & services	Ice cream and drinks
size of business	6 employees
revenue	€ 180,000
location	Lucca, Italy



Da Nino is an Italian ice cream parlor in the city center. It has a good reputation but is certainly not the only ice cream parlor in the city. In the last summer, sales were lower than normal.

Business Plan of ice cream parlor Da Nino

The owner of Da Nino no longer wants to be dependent on only one product. He therefore wants to expand his ice cream parlor with a coffee bar. To do this he has to go to the bank to get financing. In preparation of the interview he makes a Business Plan presentation, so all facts are neatly arranged.

In his business plan he describes the ice cream parlor, his wishes for the expansion and his preparations until now. Italy has a rich culture around coffee. People drink an espresso in the morning or come in the afternoon to enjoy a cappuccino in peace.

With the addition of a coffee bar to the ice cream shop, Da Nino attracts a more varied audience, it will ensure more clients in the winter months. An extensive industry analysis is present in the presentation, a competition analysis has been carried out and a return on investment calculation is also available for the investors to have look at.